

NHS Centre for Involvement Newsletter

Issue 5, December 2007

Welcome to the latest email newsletter from the NHS Centre for Involvement
www.nhscentreforinvolvement.nhs.uk

The NHS Centre for Involvement works with NHS staff and organisations to engage with patients and the public more effectively and implement change.

Happy Holidays from everyone at the Centre!

In the newsletter this quarter:

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Government news and policy

Local Involvement Networks

Early Adopter Programme final evaluation report

The Department of Health alongside the NHS Centre for Involvement have finalised the evaluation report that has been produced in regards to the Early Adopter Programme. This report comprises an overarching report with a summary highlighting the key learning points that emerged from the seven Early Adopter Programme sites supported by the Commission for Patient and Public Involvement in Health.

More detailed information is contained within seven case studies – one for each site. Other supplementary information is also available including a detailed methodology paper and a paper about how LINKs might work with the NHS. A series of Fact Sheets are also available. To view the papers [click here](#).

LINks Bulletin - Issue 8

[Click here](#) for the latest LINks bulletin issued by the Department of Health in December 2007.

LINKs powers consultation underway – ONLY THREE DAYS LEFT!

The deadline to submit your views to the Department of Health is **21 December 2007**. There isn't much time left to reply to the consultation on the regulations for LINKs. For more information and to download documents related to the consultation [click here](#).

Announcing the Winners of the first annual 'Involvement to Impact Awards'

To view a list of the Award winners please [visit our website](#).

The Centre is excited to be able to recognise and showcase the pieces of work that have come out of the Awards process. We look forward to organising the 'Involvement to Impact Awards' in 2008 and will post information regarding this as soon as possible. We also have a short video which gives some highlights of the gala dinner and Awards ceremony for those that were unable to attend. [Click here](#) to view the video on our website.

For information about the Involvement to Impact Awards, go to:
www.nhscentreforinvolvement.nhs.uk/I2IAwards2007/

Involvement to Impact Conference

Our first annual Involvement to Impact Conference was held in the last week of November in London. We had a great turn out and it was good to see so many people excited about involvement and interested in how we can better implement service changes based on public views.

We hope you enjoy this short video with some of the highlights from the two days. [Click here](#) to view the video on our website.

To view some of the presentations from the conference and find additional information please [click here](#).

[Click here](#) to view the Agenda, and other information from the conference.

Patient and Public Involvement in Health Care Module

Patient and Public Involvement is becoming an increasing requirement in all aspects of the planning, commissioning and delivery of health services. This 5-day course, run by the NHS Centre for Involvement, introduces this subject and can be taken as a non-assessed short course, a Postgraduate Award (PGA) or as part of a Masters degree programme.

It is designed to meet the educational and developmental needs of health care professionals and managers in the NHS, the private health sector or the voluntary sector.

For more information including course dates and fees, please contact [Annette Finn](#) on 024 7652 2035. For information on our website [click here](#).

Case study resource development

One way in which the NHS Centre for Involvement (NCI) plans to promote and support effective Patient and Public Involvement (PPI) is by creating a PPI case study library, "your case studies". This will host examples of practice drawn from the NHS, voluntary and community organisations and other health related organisations.

The case studies will be valuable not just in bringing together good examples of practice, but also by highlighting experiences and lessons learned. This will enable network members to learn from each other and it will be an aid to promote networking and discussion.

This new section will be going live in January 2008, so please get involved and help make this a valuable resource for all PPIX and PCX network members.

We are currently looking for examples of practice to share. If you are interested in submitting a case study please visit the [PPIX network](#) to download the submission form and email it to mark.thaxter@warwick.ac.uk.

What's going on in the Centre & opportunities for involvement

PPIX network update

The Patient and Public Involvement Exchange (PPIX network) has recruited just over 600 registered users in its first four months. We're working to recruit further by sending out invitation letters to all PPI Leads. The feedback from the site has encouraged further resource sharing and networking as more people become involved.

We want to ensure that the PPIX network meets the needs of its members and to this end we are currently establishing a reference group to help in the development of the site. If you would like to get involved and be part of this, please email ppix@warwick.ac.uk to find out more.

If you have questions about the PPIX network [click here](#) to view further information. If you would like to join the network please [click here](#).

PCX network Book Club

The Patient-Citizen Exchange (PCX network) launched its Book Club in November. The Book Club provides the opportunity for PCX network members to review the latest Patient and Public Involvement (PPI) books.

In the initiative's first month, reviews have come from a Public Governor at a NHS Foundation Trust, a Senior Nurse of User Involvement, a Consumer Liaison Officer and a Primary Care Trust Expert Patient Programme Facilitator.

To find out more and join go to www.pcx.nhs.uk

'Your PCX network'

The PCX network published its sixth newsletter last month. 'Your PCX network' provides a digest of the previous month's activity on the network including featured blogs, book reviews, new resources and key forum posts.

The printer friendly newsletter is sent to all members via email attachment. PCX network members then circulate and distribute the newsletter through their own organisations.

To find out more and join go to www.pcx.nhs.uk

Dates for the diary

A selection of events and training that you may find useful are listed below. Please note: the NHS Centre for Involvement has not organised any of the below events and this list is just for information.

23 January 2007: [Prescriptions or participation : the role of community development in tackling health inequalities.](#)

24 January 2007: [Patient Involvement and Empowerment conference.](#)

14 February 2007: [Service user involvement and empowerment in mental health.](#)

Newsletter Editorial Panel

Following our request in our last newsletter, we now have an editorial panel that will be helping the Centre think through the issues that need to be explored in the world of PPI. The panel now includes:

- Clare Woodford, Carers UK;
- Carol Rawlings, University Hospital Birmingham NHS Foundation Trust;
- Andrew Langford, Skin Care Campaign; and
- Usha Prema, Kensington and Chelsea Primary Care Trust.
- Helen Stevens, The Campaign Company
- Lynda Jenkins, Dudley Council for Voluntary Service

We are also in the process of recruiting several of our People Bank Partners to be included in this process as well.

There are still opportunities to join the panel email [Kiley](#) or [Laura](#) if you are interested in joining and contributing.

Please remember to let us know what you want from our site, especially what would be helpful information to enable you to do involvement well.

To avoid continually logging on to the NHS Centre for Involvement website...

To avoid continually typing in your login details, you can instruct Internet Explorer to save your name and password. In the main browser menu, click 'Tools' then 'Internet Options'. Click on the 'Content' tab and under Personal information click the 'AutoComplete' button. Make sure the boxes 'User names and passwords on forms' and 'Prompt me to save passwords' is checked. Next time you log into the site, you will be asked if you would like to save this information, and on subsequent visits, the log-in and password details will be automatically filled in as you start typing. Some networks may have disabled this feature for security reasons. If in doubt, please contact your network administrator.

NHS Centre for Involvement registration criteria

All NHS staff and organisations are encouraged to register for this site by logging their details on the registration page. www.nhscentreforinvolvement.nhs.uk/register/

If you are reading this and you are not registered with Centre but would like to be, please go to the link above or call [Kiley](#) or [Laura](#) on 024 7615 0266 if you have questions.

We would ask that you forward the bulletin to all members of your team who may benefit from this information. You may wish to print and display this bulletin on all relevant notice boards or arrange to have it published on your internal intranet sites.

Alternatively, if you would like to contribute to future newsletters or would like to give us any feedback, please fill out a contact form on our website.